

## Work Experience Role Description

Middlesbrough Council work placements have been developed to support residents from a range of backgrounds and levels of ability.

**Job Title:** Bar Assistant

**Purpose of Post:** Provide support within the bar area

### General Duties:

- Prepare alcohol or non-alcohol beverages for bar and function customers.
- Process sales through the till via cash and card payments.
- Interact with customers, take orders and serve snacks and drinks.
- Assess customers' needs and preferences and make recommendation.
- Mix ingredients to prepare drinks.
- Check customers' identification and confirm it meets legal drinking age.
- Restock and replenish bar inventory and supplies.
- Stay guest focused and nurture an excellent guest experience.
- Comply with all food and beverage regulations.

### Experience and Skills, you will gain:

- Customer Service
- Experience working in a fast paced environment
- Development of verbal communication skills
- Team Work
- Confidence

**Days/times required:** TBC

**Duration of the Placement:** TBC Max of 8 weeks

**DBS required?**

Other Responsibilities

- All candidates are expected to demonstrate a commitment to the principles of equality and diversity Treat others with Dignity and Respect
- All candidates are expected to respect all confidentiality and principles and practice of GDPR
- All work experience candidates are required to comply with Health and Safety policies and legislation.

**Signed:**

**Date:**